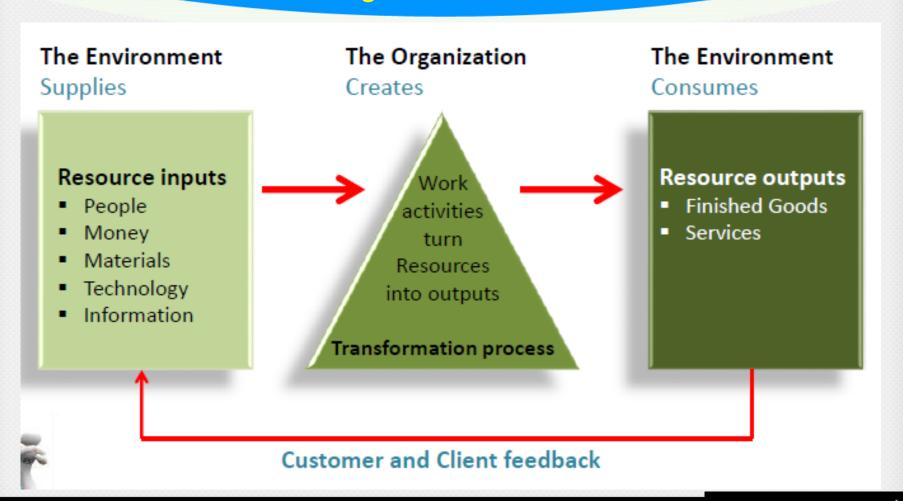
# Planning concepts & Tools

December, 2018

# Organizations are Open Systems



# Organizational Performance

Performance Efficiency:

An input that measures the costs associated with goal accomplishment



Performance Effectiveness:

An <u>output</u> that measures goal accomplishment



# Organizational Performance

Goal Achievement

#### Effective but not Efficient

- Goals Achieved
- Resources wasted

### Neither Effective nor

- Goals not Achieved
- Resources wasted

Efficient

#### Effective and Efficient

- Goals Achieved
- No wasted Resources
- High productivity

#### Efficient but not Effective

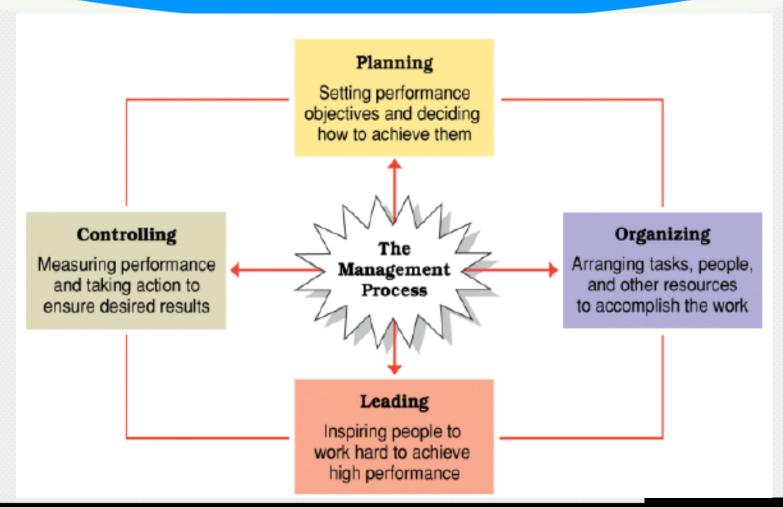
- No wasted Resources
- Goals not Achieved

Poor

Good

**Resource Utilization** 

# Management Functions



# The Roles of Planning & Controlling

- Decide where you want to go
- · Decide how best to get there

#### **PLANNING**

to set the Direction

#### ORGANIZING

to create Structures

#### CONTROLLING

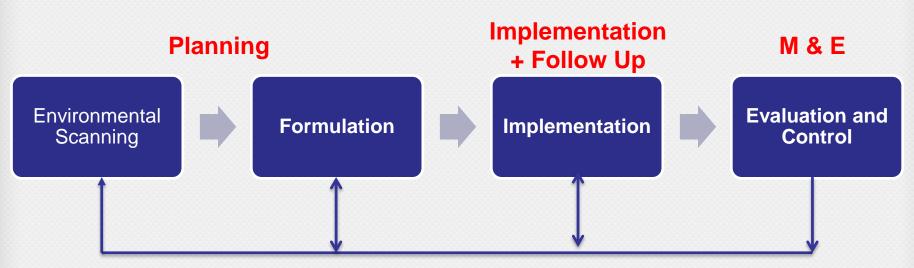
to ensure Results

- · Measure performance
- · Take corrective action

### **LEADING**

to inspire Efforts

# **Basic Stages**



Feedback/Learning: Make corrections as needed

# Environmental Scanning

### **SWOT Analysis**

#### STRENGTHS

- •What is your unique selling proposition?
- •What are your competitive advantages?
- •What resources do you have?
- What do customers like about your product?
- •What do you do better than your competitors?
- What advantages do your staff members have?
- •What assets does your company have?

#### OPPORTUNITIES

- Does economic/political climate help you develop your business?
- •Which external factors can give you an edge?
- •How can market fluctuations aid you?
- •Do these opportunities have temporary nature?

#### WEAKNESSES

- Which areas of your business/projects could use improvement?
- •What advantages does your company lack?
- What do your competitors do better than you?
- Which disadvantages do our workers/products have?
- Which internal factors interfere with your business success?

#### THREATS

- •Who are your competitors?
- Which market areas are potentially dangerous for your business?
- Which trends can negatively affect your business?
- Is there a product/innovation on the market that will make your product/innovation outdated?

# **Environmental Scanning**

### PESTEL Analysis

Р

#### Political

- Increasing political focus on healthcare
- Global governments look for healthcare savings
- Britain voted to leave Europe causes political turmoil

Ε

#### **Economic**

- Increasing labor cost
- Inflation
- Consumer confidence is low
- Low fuel prices and interest rates helps promote growth in market capacity

S

#### Social

- Hello World Pharmacy was fined \$450m for pollution issues
- Increasing attention in healthcare

Τ

#### Technological

Advertise through social media

Opportunity:

#### Legal

 Hello World Pharmacy was fined \$450m for pollution issues Е

#### Environmental

- Adverse
   weather
   condition
   causes the
   temporary
   suspension of
   some factories
- Growing attention to environmental protection

### **Project Objective**

Planning is an essential part of project management.

- **❖**In essence, the plan is a roadmap.
- **The first step is to define the project objective.**
- **❖**The objective must be clear, attainable, specific, and measurable.
- **❖**The objective is usually defined in terms of scope, schedule and cost.

**Projects Mapping** 

Strategic Goals

• SDGs, SDS 2030, Law ...

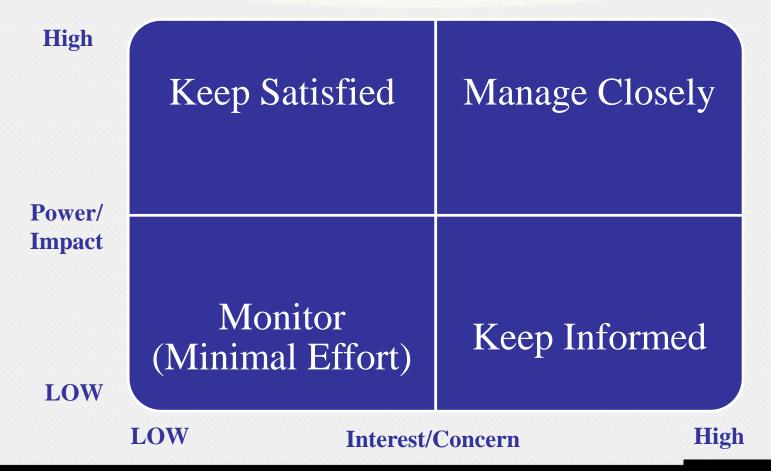
Gov. Program

• Gov. Program 2022

Project Objective

Project targets& Objectives

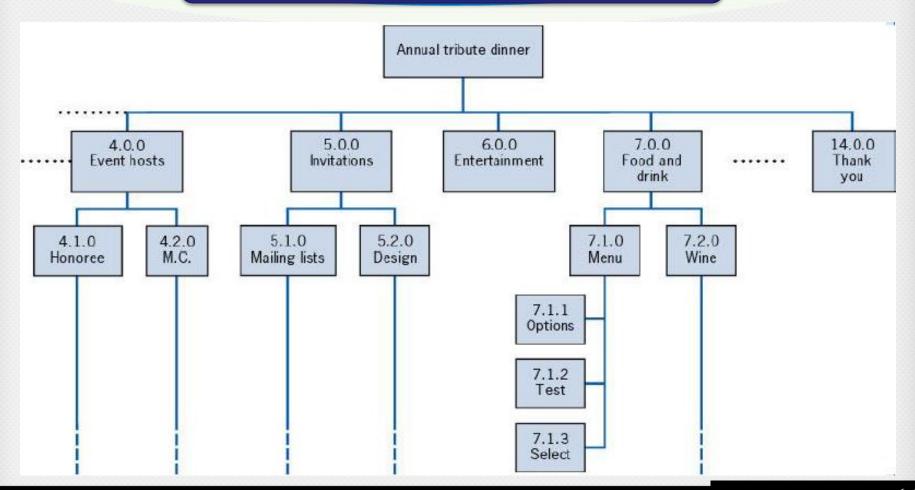
Stakeholders Analysis



### **Action Plan**

Activity	Description	Predecessor	Assigned To	
	•			

### **Work Breakdown Structure**



### **Responsibility Matrix**

WBS		Project office			Field operator		
Subproject	Task	Project manager	Contract administrator	Project engineer	Industrial engineer	Field manager	
Determine need	A1	0		•	<b>A</b>		
	A2		0	•	•		
Solicit quotations	B1	0	•	<b>A</b>		•	
Write appropriate request	C1		<b>A</b>	0	•		
	C2		•	0	<b>A</b>		
	C3	•	•	•		•	
<b>(6)</b>							
1410							

#### Legend:

- ▲ Responsible
- Notifiction
- Support
- o Approval

### **Project Scheduling**



### **Earned Value Chart**

