



Satisfaction of patients undergoing knee arthroscopy for meniscal trimming in the out-patient arthroscopy clinic at Assiut University Hospital

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Abstract:

Patient satisfaction is a health care recipient's reaction to salient aspects of the context, process and result of their service experience. Meniscal injuries affects 60 to 70 cases per 100,000 people, In the USA, surgical procedures for the meniscus are performed on approximately 850,000 patients each year. The aim of the present study was to assess satisfaction of patients who will undergo arthroscopic knee surgery for meniscal trimming with medical care received in the out-patient arthroscopy clinic. Subjects and methods: A convenient sample of sixty adult patients (male and female) undergoing arthroscopic knee surgery for meniscal trimming were included in this study. The study was conducted at the arthroscopic out-patient clinic at Assiut University Hospital. One tool was utilized to fulfill the aim of this study; Patient Satisfaction Questionnaire PSQ18. Results showed that patients were highly satisfied with technical quality (65.42 %, high satisfaction), followed by satisfaction with communication with the medical team (63.83 %, moderate satisfaction). While they were least satisfied with financial aspects (36.17 %, mild satisfaction). Conclusion: patients were highly satisfied with the technical quality and least satisfied with the financial aspect.

Keywords:

Satisfaction, knee arthroscopy, and meniscal trimming

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